

**OFFICE OF THE CITY MANAGER  
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION  
FEBRUARY 17, 2026, AGENDA**

<b>Subject:</b>	<b>Action Required:</b>	<b>Approved By:</b>
<p>A Resolution authorizing the City Manager to enter into a renewal contract with Selectron (Contract 5574-R)</p> <p><b>Submitted By:</b></p> <p>Little Rock Planning and Development</p>	<p>Ordinance √ <b>Resolution</b></p>	<p>Delphone Hubbard, City Manager</p>
<b>SYNOPSIS</b>	<p>The Planning and Development Department is seeking to renew a contract for one (1) year with the Inspection Request and Resulting software company, Selectron Technologies, Inc. with an “Exempt License Renewal” status due to the software being ingrained in our departmental procedures for inspectors and for customers.</p>	
<b>FISCAL IMPACT</b>	<p>The amount is not to exceed \$94,774.95, plus applicable taxes and fees</p>	
<b>RECOMMENDATION</b>	<p>Staff Recommends approval</p>	
<b>BACKGROUND CONTINUED</b>	<p>During this period, the software has become a core part of the daily operations for the Planning and Development Department’s inspectors, staff, and customers. The software provides inclusive access for the public, accommodating elderly users and individuals with varying levels of technological experience.</p> <p>The new renewal of contract includes the following:</p> <p>IVR Relay and Web Permits Outbound SelectTXT Atlas Insight and Inspections</p>	

The fee schedule is as follows:

**(January 1, 2026 - December 31, 2026)**

IVR Relay and Web Permits Annual Fees Total	\$40,728.00
Outbound Annual Platform Fee	\$10,700.00
SelectTXT	\$ 10,000.00
Atlas Insight and Inspections	\$26,575.00
<b><u>Credit on Account</u></b>	<b><u>- \$5,590.00</u></b>
<b>Total</b>	<b>\$82,413.00</b>
<b>15% Contingency Fee</b>	<b>\$12,361.95</b>